

# Privacy Policy

Effective Date: October 06, 2023

## INTRODUCTION

Eviago, LLC, dba Enviago.com (hereinafter “**we**”, “**us**”, “**our**”, or the “**Company**”) is committed to safeguarding your privacy. This Privacy Policy (this “**Policy**”) describes how the Company may collect, use, share, and keep information about you and what choices you have. This Policy applies to the Company’s website (the “**Site**”), software platforms, or online offerings (collectively, the “**Platform**” or “**Services**”), owned, controlled or offered, directly or indirectly by the Company. You should review the applicable privacy policy available. By using or accessing the Platform in any manner, you acknowledge that you accept the practices and policies outlined in this Policy, and you hereby consent that we will collect, use, and share your information in accordance with this Policy.

Your continued use of the Company’s Services are at all times subject to the Terms of Service, which incorporate this Policy by reference into our Terms of Service, currently available at <https://www.enviago.com/terms> (the “**Terms of Service**”). Any terms not defined in this Policy shall have the same definitions given to them in the Terms of Service.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not download, register with, or use this Platform. By downloading, registering with, or using this Platform, you agree to this Privacy Policy. By using the Services, you hereby warrant and represent that you have read, understand and agree to this Privacy Policy and the Terms of Service and that you are over 18 years of age. **PLEASE DO NOT USE OR ACCESS THE SERVICES IF YOU DO NOT AGREE TO THIS PRIVACY POLICY.**

The Company reevaluates this Policy on an ongoing basis and reserves the right to change its Policy at any time in its sole discretion. All changes to the terms of this Policy shall be effective as of the date on which they are posted on the Platform. It is your responsibility to check this page periodically for any such changes or updates. Your continued use of or access to the Platform or our services following the posting of any changes, modifications, or updates constitutes your express acceptance thereof.

## PRIVACY POLICY COVERAGE

This Policy covers our treatment of personally identifiable information (“**Personal Information**”) the Company gathers when you are accessing or using our Platform. We gather various types of Personal Information from our users, as explained in more detail below, and we use this Personal Information internally in connection with our Platform, including to enhance and personalize your experience with the Company, to allow you to set up a user account and profile, to contact you and allow other users to contact you, to fulfill your requests for certain

products and services, and to analyze how you use the Platform. The Company may also share some Personal Information with third parties, but only as described below.

The Company's Platform and offerings are directed to individuals over the age of eighteen (18) or the applicable age of majority in the jurisdiction from which the Platform is accessed. They are not intended for minors. The Company does not knowingly collect or solicit data online from, or market online to minors. In addition, minors are not permitted to submit any personal information to the Company or the Platform. If we learn that we have collected personal information from a minor, we will delete that information as quickly as possible. If you believe that a minor may have provided us personal information, please contact us at [legal@enviago.com](mailto:legal@enviago.com).

## **INFORMATION COLLECTED AND USE OF INFORMATION**

The Company may gather date, time, information about a user's browser and system or device configuration and capabilities, navigation history, and IP address for all visitors to the Platform to monitor and track Platform use and traffic patterns in order to provide a more personalized experience on the Platform. We may use this information for its internal security audit log, for trend analysis and system administration, and to gather broad information about its audiences. However, we do not routinely link IP addresses to anything that identifies you as an individual.

The Company may also use cookies and other commonly used data collection technologies on the Platform and in its newsletters and e-mails to collect information on both an aggregate and individual basis.

In addition to the above, we may use the following technologies to automatically collect information about your activities on our Platform: cookies, flash cookies, web beacons, clear pixels, or pixel tags, web server logs, and geo-location technologies. Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience.

Specifically, we may use information collected about you via the Platform to:

1. Administer sweepstakes, promotions, and contests;
2. Assist law enforcement and respond to subpoena;
3. Compile anonymous statistical data and analysis for use internally or with third parties;
4. Create and manage your account;
5. Place a product or service order;
6. Enable features that allow you to share information with other users;
7. Email you regarding your account;
8. Enable user-to-user communications;
9. Generate a personal profile about you to make future visits to the Platform more personalized;
10. Increase the efficiency and operation of the Platform;
11. Monitor and analyze usage and trends to improve your experience with the Platform;

12. Notify you of updates to the Platform;
13. Offer new products, services, mobile applications, and/or recommendations to you;
14. Perform other business activities as needed;
15. Prevent fraudulent transactions, monitor against theft, and protect against criminal activity;
16. Process payments and refunds;
17. Request feedback and contact you about your use of the Platform;
18. Resolve disputes and troubleshoot problems;
19. Respond to product and customer service requests;
20. Send you a newsletter;
21. Serve advertisements that might be of interest to the user;
22. Improve our advertising and marketing based on your characteristics and preferences (based on information you provide to us, your interactions with the Platform, information obtained by third parties, and your search and booking history);
23. Solicit support for the Platform.

**“Personal Information”** shall refer to information which you provide to us which personally identifies you, and includes, but is not limited to, your name, email address, mailing and/or physical address, mobile device number, telephone number, date of birth, your photograph and other information or data that identifies you, which is collected and maintained by us if you have a Registered Account to use and access the Platform, and may otherwise be collected by us through your use and access of the Platform or if you otherwise directly provide such information to us. **“Personal Information”** may also include information you provide in connection with a payment or banking service (**“Payment Service”**) offered as a convenience to you in association with the Platform services, whereby you can maintain your credit card or bank account information (each a **“Payment Account”**) securely with us in connection with your Registered Account. Such information may also include, depending on whether it can be reasonably linked to your other Personal Information or used to identify you, your IP address, MAC address, device- specific information (including hardware information about any device you are using to access or use the Platform, such as your UDID or hardware model information), device type, unique device identifiers, advertising identifiers, serial numbers, mobile network information, file names and versions, preferred languages, operating system information (including your operating system version), browser type, location information, user preferences, dates and times of use of the Platform, browsing activity and browsing history, and features you have used (collectively, **“Usage Data”**). Personal Information may also include certain combinations of such information that meets the applicable statutory or other legal definition of **“Personal Information”** for purposes of breach notification (such information, **“Statutory PII”**).

**Accessing or Correcting Your Personal Information.** You can review and change your Personal Information by logging into the Platform and visiting your account profile page. You may also send us an email at [support@enviagio.com](mailto:support@enviagio.com) to request access to, correct, or delete any Personal Information that you have provided to us. We may not be able to delete your Personal Information except by also deleting your user account and may not accommodate a request to

change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect. If you delete any of your user contributions from the Platform, copies of said contributions may remain viewable in cached and archived pages, or might have been copied or stored by other Platform users. Proper access and use of information provided on the Platform, including user contributions, is governed by the Company [Terms of Service](#). California residents may have additional Personal Information rights and choices.

**Information You Provide to the Company.** We receive and store any information you knowingly provide to us. We may use any information you provide to us for our business purposes. We may collect Personal Information, which may be required to register with us or to take advantage of some of our features. Also, we may receive confirmation when you open an email from us. This confirmation helps us make our communications with you more interesting and improve our services. If you provide us your phone number, you may also receive messages that we send you via SMS as part of the normal business operation of your use of the Platform. For example, we collect information in the following circumstances: you (i) visit the Site, (ii) register for the Services or create an account or profile or accept the creation of an account or profile on your behalf (an “**Account**”), (iii) access the Services through social networking sites or third party services, (iv) subscribe to newsletters; (v) purchase a product or service on the Site; (vi) invite your friends to join the Services, “share” the Services on social networking sites or perform other similar actions; (vii) request technical support; (viii) otherwise use online Services where Personal Information is required for such use and/or participation, (ix) when you sign up for a newsletter, and (x) when you contact us via the Site or when you otherwise communicate with us.

The information you provide to us directly may include, without limitation, the following information that may, alone or in combination with other data, constitute Personal Information:

- Information you provide in connection with completing a transaction or purchase using the Services as a gifter, including your name, e-mail, and any other information you decide to provide;
- Information you provide in connection with registering an Account as a creator, including your name, e-mail, mailing address, and any other information you decide to provide;
- Information you provide via email, through the “Contact” section on the Site or by using the contact details listed on various parts of the Site, including your name, e-mail, inquiry, and any other information you decide to provide;
- Information you provide via our support channels, through Intercom, Instagram and Twitter, including social media profile information, order information, and any other information you decide to provide;
- Information you provide in order to subscribe to our newsletters and updates, including your e-mail, the topic for which you wish to receive updates, or any other information you decide to provide us with. You may always unsubscribe from these emails by following the instructions included;
- If you are one of our customers, suppliers or prospects, we may process limited Personal Information in the course of our business relation with you, for example when

you place an order, request a demo or vice versa. Such Personal Information may include your name, company, title, e-mail, telephone number, address, order details, and where applicable and relevant, credit registrations and credit limits;

- Transaction and limited (non-PCI) payment data; and
- Any other information you may want to share with us, such as Personal Information related to recruitment / job applications.

If you do not want to receive communications from us, please indicate your preference by emailing [support@enviago.com](mailto:support@enviago.com).

**Information Collected Automatically.** Whenever you interact with our Platform, we automatically receive and record information on our server logs from your browser or device, which may include your IP address, geolocation data, device identification, “cookie” information, web beacons, the type of browser and/or device you’re using to access our Platform, and the page or feature you requested. “**Cookies**” are identifiers we transfer to your browser or device that allow us to recognize your browser or device and tell us how and when pages and features in our Platform are visited and by how many people. You may be able to change the preferences on your browser or device to prevent or limit your device’s acceptance of cookies, but this may prevent you from taking advantage of some of our features. A “**web beacon**” is an object that is embedded in a page or email and is usually invisible to the user but allows checking whether a user has viewed the page or email.

We may use this data to customize content for you that we think you might like, based on your usage patterns. We may also use it to improve the Platform as such data can provide us with how often users use a particular feature of the Platform, and we can use that knowledge to make the Platform interesting to as many users as possible.

If you click on a link to a third-party website or service, a third party may also transmit cookies to you. This Policy does not cover the use of cookies by any third parties, and the Company shall not be responsible for third parties’ privacy policies and practices. Company does not access or control these third-party cookies or web beacons; however, we may have access to data generated from their use, such as when we view analytics reports provided by such third-party tools and services. These third parties may use the information collected to provide you with interest-based advertising or other targeted content. Please note that cookies placed by third parties may continue to track your activities online even after you have left our Platform, and those third parties may not honor the “**Do Not Track**” requests you have set using your browser or device.

**Collection of Location Information.** When you use the Platform, we collect precise location data that tracks your location of your device. We may deliver information or content specific to your location to you via the Platform as a result of the location data we collect. If you disable the collection of geolocation information, the Platform may not function as intended. Additionally, the opt-out mechanism on some operating systems may not be persistent, which will require you to opt-out of such collection each time you access the Platform through your device.

**Transaction Information.** We collect transaction details and information related to your use of the Platform, including the types of services you requested, any memberships subscribed for, and other related transaction details and information.

**Device Information.** We may collect information about the devices you use to access our Platform and internet connection, including any related Usage Data.

**Stored Information and Files.** The Platform also may access metadata and other information associated with other files stored on your device. This may include, for example, photographs, audio and video clips, personal contacts, and address book information.

**Log Information.** When you interact with our Platform, we collect server logs, which may include Usage Data and information like device IP address, access dates and times, Platform features or pages viewed, Platform crashes and other system activity, browser type, and the third-party site or service you were using before interacting with our Platform.

If you do not want us to collect this information do not download, install, or use the Platform or if you have already done so, delete it from your device or cease all use of the Platform. Note, however, that opting out of the Platform's collection of location information will disable its location-based features.

We may use these technologies to collect information about your activities over time and across third-party websites, apps, or other online services ("**Behavioral Tracking**").

**Company's E-mail Announcements and Newsletters.** Company uses e-mail to send announcements regarding new products, services, and/or promotions, and informational newsletters. Announcements via email are on an opt-in basis only. By posting material on any of our interactive areas, you are opting in to receiving these e-mail announcements. You can choose to unsubscribe from Company e-mail at any time by sending an email to support@enviago.com, or by following the detailed unsubscribe instructions at the bottom of each e-mail. We may also send replies to users e-mail via e-mail. Finally, if you have sent us a request, which we need to communicate with you, we may do so by e-mail.

**Information Collected from Third-Party Websites and Do Not Track Policy.** Through cookies we place on your browser or device, we may collect information about your online activity after you leave our Platform. Just like any other usage information we collect, this information allows us to improve the Platform and customize your online experience, and otherwise as described in this Policy. Your browser may offer you a "**Do Not Track**" option, which allows you to signal to operators of websites and web applications and services (including behavioral advertising services) that you do not wish such operators to track certain of your online activities over time and across different websites. Our Platform does not support Do Not Track requests at this time, which means that we collect information about your online activity both while you are using the Platform and after you leave our Platform.

If you are on another website and you opt-in to receive information from the Company, that website will submit to us your email address and other information about you so that we may contact you as requested. You may also choose to participate in a third-party application or feature (such as one of our Facebook or Twitter applications or a similar application or feature on a third-party website) through which you allow us to collect (or the third party to share) information about you, including usage information and Personal Information such as lists of your friends, "likes", comments you have shared, groups and location. In addition, we may receive information about you if other users of a third-party website give us access to their profiles and you are one of their "connections" or information about you is otherwise accessible through your "connections" web page, profile page, or similar page on a social networking or other third-party website or interactive service. We may supplement the information we collect about you through the Platform with such information from third parties in order to enhance our ability to serve you, to tailor our content to you and/or to offer you opportunities to purchase products or services that we believe may be of interest to you.

**Google Adsense.** Some of the ads may be served by Google. Google's use of the DART cookie enables it to serve ads to users based on their visit to our Platform and other sites/platforms on the Internet. DART uses "non personally identifiable information" and does NOT track personal information about you, such as your name, email address, physical address, etc. You may opt out of the use of the DART cookie by visiting the Google ad and content network privacy policy at [http://www.google.com/privacy\\_ads.html](http://www.google.com/privacy_ads.html).

**Google Analytics.** Company uses Google as a service provider to collect and analyze information about how users use the Platform, including by collecting website activity data through first-party cookies set by our domains, and third-party cookies set by Google. Because we activated IP anonymization for Google Analytics, Google will anonymize the last octet of a particular IP address and will not store your full IP address. Google will use the information only for the purpose of providing Google Analytics services to us and will not use this information for other purposes. The information collected by Google Analytics may be transmitted to and stored by Google on servers in the United States. You can opt-out of Google Analytics by visiting the Google Analytics opt-out page <https://tools.google.com/dlpage/gaoptout>.

**Calls and Text Messages.** In addition to our communications with you, the Company may use any communications or information initiated through the Platform for customer support services (including to resolve disputes), for safety and security purposes, and for analytics. Additionally, in order to provide the services to you, the Company will communicate with you with communications or through its alert service, which includes contacting or messaging you by telephone, email, short message service or text message. Additionally, the Company and its partners and affiliates may contact you at any telephone number(s) you provide in connection with your use of the Platform. By providing your contact information, you consent to receive communications (including communications containing an artificial voice or prerecorded message or made using an automatic telephone dialing system) from us, our affiliates and

partners, including your wireless number, even if that number is registered on a corporate, state, or national do-not-call registry.

**Third Parties We Share Personal Information With.** We may disclose Personal Information you provide to us or that we collect automatically on the Site and in and through the Services with the following categories of third parties:

- Service providers, such as payment processors, web hosting and data storage service providers, and helping us deliver and develop the Services. Data storage service providers, marketing service providers, and communications service providers;
- Public authorities, such as law enforcement, if we are legally required to do so or if we need to protect our rights or the rights of third parties;
- Our subsidiaries and affiliates; or a subsequent owner, co-owner or operator of the Site and/or the Services and their advisors in connection with a corporate merger, consolidation, restructuring, the sale of substantially all of our stock and/or assets, or in connection with bankruptcy proceedings, or other corporate reorganization, in accordance with this Privacy Policy;
- Third -party merchants will receive, as needed, creator's shipping address, email address and phone number for order purposes.; and
- Third parties related in our operations - for example our ordering staff or any advisors or consultants or other party which aids us in fulfilling our services.

### **Links to Other Websites**

We frequently make content or services from other websites available to you from links located on the Site. We may present links in a format that enables us to keep track of whether these links have been followed. In addition, as a creator, you may opt to link your Account to your social media account or other accounts, such as Google, in accordance with your Account settings (which you may change at any time) and respective policies of these third parties. This Privacy Policy applies only to the Site and the Services. We do not exercise control over third party services or other websites that provide information, or links from within the Site or the Services. Your interactions with these third party services are governed by the privacy policy of the company providing it. These other sites and services may place their own cookies or other files on your computer's browser, collect data or solicit Personal Information from you. Other websites and services follow different rules regarding the use or disclosure of the Personal Information that you submit, and the collection and use of such information and access of any third party websites are subject to such third party's privacy policy. We encourage you to read the privacy policies and other terms of such third parties before using their services.

**Company's Interactive Areas.** The Company is not liable for any information posted in interactive areas. The Company provides interactive areas such as discussion forums to enhance the user experience and build a healthy community around our Platform's products and services. You acknowledge that should you participate in such interactive areas, the information you voluntarily post about yourself and third parties in such areas might be accessed, collected and used by third parties outside of the Company. **DO NOT POST ANY PERSONALLY**



**IDENTIFIABLE INFORMATION SUCH AS YOUR NAME, ADDRESS, EMAIL ADDRESS OR PHONE NUMBER IN OUR PUBLIC AREAS.** In addition, you may not post any defamatory, obscene, slanderous, or otherwise illegal material, or any material which infringes any third-party copyrights or other intellectual property rights on any interactive areas. Violators will be subject to termination of accounts and possible legal action. Although we employ advanced security technology, it cannot guarantee complete security in personal websites or password-protected areas, and the Company will not be held liable for any user's or other visitor's disclosure of personal information on Company or any other website or platform operated by us.

## **PERSONAL INFORMATION RECEIVED**

The Company does not rent or sell your Personal Information in personally identifiable form to anyone, provided certain Personal Information may be transferred in connection with business transfers, as described below. We may share your Personal Information with third parties as described in this section:

**Information that's been de-identified.** We may de-identify your Personal Information so that you are not identified as an individual and provide that information to our partners. We may also provide aggregate usage information to our partners (or allow partners to collect that information from you), who may use such information to understand how often and in what ways people use our Platform, so that they, too, can provide you with an optimal online experience. However, we never disclose aggregate usage or de-identified information to a partner (or allow a partner to collect such information) in a manner that would identify you as an individual person.

**Affiliated Businesses.** In certain situations, businesses or third-party websites the Company is affiliated with may sell or provide products or services to you through or in connection with the Platform (either alone or jointly with us). You can recognize when an affiliated business is associated with such a transaction or service, and we will share your Personal Information with that affiliated business only to the extent that it is related to such transaction or service. We have no control over the policies and practices of third-party websites or businesses as to privacy or anything else, so if you choose to take part in any transaction or service relating to an affiliated website or business, please review all such business' or websites' policies.

**Agents.** We employ other companies and people to perform tasks on our behalf and need to share your information with them to provide products or services to you; for example, we may use a payment processing company, such as CCBill, Epoch and Paypal, to receive and process your credit card transactions for us. Unless we tell you differently, our agents do not have any right to use the Personal Information we share with them beyond what is necessary to assist us. Note that an "agent" may also be considered a "partner" in certain circumstances and would be subject to the terms of the "Information that's been de-identified" section in that regard.

**User Profiles and Submissions.** Certain user profile information, including your name, location, and any video or image content that such user has uploaded to the Platform, may be displayed to other users to facilitate user interaction within the Platform or address your request

for our services and/or products. Please remember that any content you upload to or make available on your public user profile, along with any Personal Information or content that you voluntarily disclose online in a manner other users can view (on discussion boards, in messages and chat areas, etc.) becomes publicly available, and can be collected and used by any user of the Platform. Your username may also be displayed to other users if and when you interact with the Platform, send messages or comments or upload images or videos through the Platform and other users can contact you through messages and comments.

**Business Transfers.** We may choose to buy or sell assets and may share and/or transfer customer information in connection with the evaluation of and entry into such transactions. Also, if we (or our assets) are acquired, or if we go out of business, enter bankruptcy, or go through some other change of control, Personal Information could be one of the assets transferred to or acquired by a third party.

**Your Agreement to Have Your Personal Information Shared.** While on our Platform, you may have the opportunity to opt-in to receive information and/or marketing offers from someone else or to otherwise consent to the sharing of your information with a third party, including social networking sites such as Facebook, Instagram, Snapchat or Twitter. If you agree to have your Personal Information shared, your Personal Information will be disclosed to the third party and the Personal Information you disclose will be subject to the privacy policy and business practices of that third party.

**Protection of Company and Others.** We may use or disclose personally identifying information if we have a good-faith belief that the disclosure is reasonably necessary (a) to satisfy applicable law, regulation, legal process, or enforceable governmental request, (b) to enforce agreements we have with you, (c) to address fraud or security issues, or (d) to protect against harm to the rights, property, or safety of the users, or our employees.

## SECURITY

The Company uses reasonable administrative, technical, and physical security measures to protect your information. Because of the constitution of the Internet, however, the rules of data protection and the security measures mentioned above may not be observed by other persons or institutions beyond our control. Especially unencrypted data - even if sent via e-mail - can be read by third parties. Company has no technical influence to avoid this. You have the responsibility to protect the information you provide, especially username and passwords, from misuse, whether by encryption or other means.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Platform, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Platform. The information you share in public areas may be viewed by any user of the Platform. Your account is protected by a password for your privacy and security. You must prevent unauthorized access to your account and Personal Information by selecting and protecting your

password appropriately and limiting access to your computer or device and browser by signing off after you have finished accessing your account.

Unfortunately, the transmission of information via the internet and mobile platforms is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted through our Platform. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures we provide.

## OPTIONS AVAILABLE TO USERS

Users can always opt not to disclose information to the Company, however some information may be needed to register with the Company or to take advantage of some of our features. You may exercise any of the rights described in this section by adjusting settings in your user account and, if it is not possible, you can contact us at our above mentioned address. Please note that we will ask you to verify your identity before taking further action on your request, if we cannot identify you, we cannot act according to your request:

**Managing Your Information.** You may access and update some of your information through your account settings. You are responsible for keeping your personal information up to date. When you update information, however, we may maintain a copy of the unrevised information in our records.

**Suspend Your Account.** You may request a suspension of your account by submitting a request to support@fangift.com. When you suspend your account, you will no longer receive any of our e-mails, but your profile information may remain in our records. We may use any aggregated data derived from or incorporating your Personal Information after you update or delete it, but not in a manner that would identify you personally.

**Rectification of Inaccurate or Incomplete Information.** You have the right to ask us to correct inaccurate or incomplete Personal Information concerning you (and which you cannot update yourself within your account).

**Data Access and Portability.** You have a right to request copies of your Personal Information held by us. You are also entitled to request copies of Personal Information that you have provided to the Company in a structured, commonly used, and machine-readable format and/or request us to transmit this information to another service provider (where technically feasible).

**Withdrawing Consent and Restriction of Processing.** Where you have provided your consent to the processing of your Personal Information by Company you may withdraw your consent at any time by contacting the Company.

**Objection to Processing.** You have a right to require us not to process your Personal Information for certain specific purposes (including profiling) where such processing is based on legitimate interest. If you object to such processing, we will no longer process your Personal Information for these purposes unless we can demonstrate compelling legitimate grounds for

such processing, or such processing is required for the establishment, exercise, or defense of legal claims.

## **CALIFORNIA RESIDENTS & THE EU GDPR**

We strive to comply with all applicable privacy and data security laws, including the EU's General Data Protection Regulation ("**GDPR**") and the California Consumer Privacy Act of 2018 ("**CCPA**"). We currently do not share or disclose your Personal Information to third parties for the third parties' direct marketing purposes. If we change our practices in the future, we will implement an opt-out policy as required under California laws.

Under the California Consumer Privacy Act, you have certain rights with respect to the personally identifying information you provide to Company:

**Right to Know.** You have the right to request that the Company disclose certain information about our collection of your Personal Information over the past twelve (12) months, including the specific pieces of information we collected.

**Right to Request Deletion.** You have the right to request that the Company delete any of your personal information we collected from you and retained, subject to certain exceptions set forth in the CCPA.

**Right to Non-Discrimination for the Exercise of Your Rights.** The Company will not discriminate against you because you have exercised any of your rights under the CCPA. To exercise the rights described above, please email us at [support@enviago.com](mailto:support@enviago.com) with the email subject line "**CCPA Request.**" You will need to provide the following information to verify your identity and enable us to locate your information in our systems: the username and email address that you used to create an account with us, as well as any other information which we may reasonably request in order for us to verify your identity. We may require you to verify that you have access to your account and/or email account that you used to register with us. We disclose certain categories of California residents' Personal Information for our business purposes. Company does not sell California residents' Personal Information.

## **NOTICE TO NEVADA RESIDENTS/YOUR NEVADA PRIVACY RIGHTS**

Company does not exchange Nevada residents' Personal Information for money with anyone so they may license or sell the Personal Information to additional parties.

## **CONSENT TO PROCESSING AND TRANSFER OF INFORMATION**

The Platform is governed by and operated in, and in accordance with the laws of, the United States, and is intended for the enjoyment of residents of the United States. The Company makes no representation that the Platform is governed by or operated in accordance with the laws of any other nation. Given that the Company is an international business, our use of your information necessarily involves the transmission of data on an international basis. If you are

located in the European Union, Canada or elsewhere outside of the United States of America, please be aware that information we collect may be transferred to and processed in the United States. By using the Platform, or providing us with any information, you (a) acknowledge that the Platform is subject to the laws of the United States, (b) consent to the collection, processing, maintenance and transfer of such information in and to the United States and other applicable territories in which the privacy laws may not be as comprehensive as or equivalent to those in the country where you reside and/or are a citizen, and (c) waive any claims that may arise under those laws. For the purposes of the GDPR, Enviago LLC is the Data Controller of the Personal Information that we collect from you. Our registered address is 108 Lakeland Avenue, Dover, Delaware 19901.

## **RETENTION PERIOD**

Personal Information shall be processed and stored for as long as required by the purpose they have been collected for. The Company may be allowed to retain Personal Information for a longer period whenever you have given consent to such processing and for as long as such consent is not withdrawn. Furthermore, the Company may be obliged to retain Personal Information for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority. Once the retention period expires, Personal Information shall be deleted. Therefore, the right to access, the right to erasure, the right to rectification, and the right to data portability cannot be enforced after expiration of the retention period.

## **CONTACT**

For questions or concerns regarding this Policy, practices of the Platform, or any other transaction issue, or if you feel that Company is not following this stated Privacy Policy, please send an e-mail to [legal@enviago.com](mailto:legal@enviago.com).